



Optimizing Workforce Performance Development

INTERNATIONAL BASED SERVICES

SOFT SKILLS STRENGTHENING AND CAPACITY BUILDING

- Effective Leadership and Communication Skills for Supervisors
- Managing Employee Performance & Change Management
- Orientation and Preparedness for International Travel and Overseas Work
- Community Health Engagement and Partnerships
- HIV/AIDS, Polio, and Infectious Disease Control Prevention
- Event and Community Based Surveillance
- Disease Outbreak Preparedness and Response

CULTURAL COMPETENCY AND COMMUNICATION

- Cultural Competence in Healthcare Delivery
- Cross and Intercultural Modes of Communication
- Crisis and Emergency Risk Communication (CERC) Principles
- Cultural Shock in Action and Strategies to Overcoming It
- Communication Strategies "Workplace Interpersonal Communication Skills

TEAM BUILDING AND EMPLOYEE ENGAGEMENT

- Team Building Across A Diverse Workforce
- Essential Characteristics of a Team Player
- Employee Engagement and Retention
- Diversity, Inclusion, and Integration in Global Health Workforce
- Conflict Resolution: Getting Along in the Workplace
- Shared Success and Employee Recognition