



U.S. BASED SERVICES

SOFT SKILLS STRENGTHENING AND CAPACITY BUILDING

- Effective Leadership Communication and Development
- Emotional Intelligence in the Workplace
- Generational Gap: Are you Thriving in a Multi-Generational Workplace?
- 10 Strategies to Effective Leadership for Young Professionals
- Customer Service Training
- Change Management and Conflict Resolution

CULTURAL COMPETENCY AND COMMUNICATION

- Cultural Competence in Healthcare Delivery
- Cross and Intercultural Modes of Communication
- Crisis and Emergency Risk Communication (CERC) Principles
- Communication Strategies "Workplace Interpersonal Communication Skills
- Effective Strategic and Persuasive Communication
- Finding Your Voice in the Workplace and Communicating Your Strengths

TEAM BUILDING AND EMPLOYEE ENGAGEMENT

- Team Building Across A Diverse Workforce
- Essential Characteristics of a Team Player
- Employee Engagement and Retention
- Diversity, Inclusion, and Integration in the Workplace
- Conflict Resolution: Getting Along in the Workplace
- Shared Success and Employee Recognition